

SecurityHealth PlanSM

Security Administrative Services

We are pleased to be able to offer you an expanded list of in-network medical providers for your healthcare needs if you happen to be outside the service area for Security Health Plan/Security Administrative Services. Enclosed with your copy of this letter was a card that gives you access to a broad selection of network providers - Security Health Plan/Security Administrative Services National Access Program. See the next page for an example of the front and back of the card.

To access providers in the National Access Program, you will need to show two (2) ID cards:

- Your regular Security Administrative Services Identification Card, as well as
- The Security Health Plan/Security Administrative Services National Access Card you received.

Your Security Administrative Services ID card is important because it contains information about your eligibility and where claims have to be filed. Your National Access Card shows the networks available outside of the service area for Security Health Plan/Security Administrative Services.

To find medical providers in the Security Health Plan/Security Administrative Services National Access network, please follow these steps:

- Go to <http://directory.phx-online.com>; select the appropriate Provider Search option.
- Type in your group ID code shown on your National Access Card.
- Use the drop down menu to select the state in which you are seeking a provider.
- Click on "Go to Directory." Select the type of provider for which you are searching.
- For Physicians and Specialists, you have the option to search by location, proximity or provider name.
- For Facilities, you have the option to search by location, proximity or facility name.
- Follow the prompts based on which search criteria you select and Click "Search."
- Your results will be returned immediately based on your search criteria.
- If you would like to print or save the directory, click "Create Directory" in the top left corner of the screen and follow the prompts to create a PDF file.
- The options to refine your search or begin a new search are located in the top left corner of the screen.

To find a provider in the network you can also call PHX/Security Administrative Services at 1-888-621-7900. We would be happy to help you locate a provider.

Please note that providers can choose to disaffiliate from the network. If you use the online directory please affirm with the provider that they are participating in the National Access Program. If you have any questions, please feel free to call our Customer Service Department at 1-800-570-8760.

Sincerely,
Ginger Wolf
Director, Commercial Sales

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NATIONAL ACCESS PROGRAM

For access to network providers outside of the Security Health Plan (SHP) service area, please present this card along with your SHP ID card.

Please do not discard your primary medical ID card.

To Locate Providers
888.621.7900

<http://directory.phx-online.com>
Use group ID#: SHP



FHN: CA, FL, GA, IA, KS, MA, ME, MS, NE, OK, PR, SC, UT



HCAL: AL



Nevada Preferred: NV



FCHN: AK, ID, OR, WA



HFN: IL



AZ Foundation: AZ



HealthSmart: WI, TX



America's PPO: MN, ND, SD



OneNet: DC, MD, NC, VA



PHCS: CT, HI, KY, LA, MO, NH, NJ, NM, NY, OH, RI, VT, WV



Encore: IN



Cofinity: CO, MI



InterWest Health: MT, WY



Devon: DE, PA



Arkansas Managed Care Organization: AR



Bluegrass Family Health Single Source: Middle/West TN



Health Partners: West TN



The Initial Group: East TN

CLAIMS: SUBMIT TO ADDRESS ON PRIMARY MEDICAL ID CARD.

This card does not prove membership nor guarantee coverage.
For verification of benefits, please contact member services listed on your primary medical ID card.

